CATALYST'24



How do I enter utility bill data?



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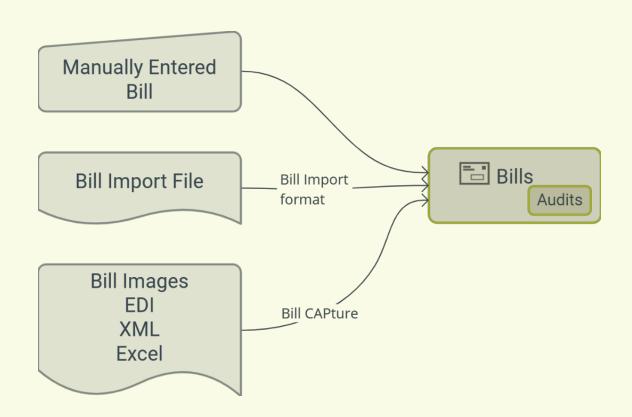
How utility bill data is entered into EnergyCAP UtilityManagement (EUM)

- What a bill looks like in EUM
- Manual bill entry
- Bill import
- Bill CAPture
- Raffle, Q&A, survey

Enter utility bill data

You can enter utility bill data in a variety of ways.

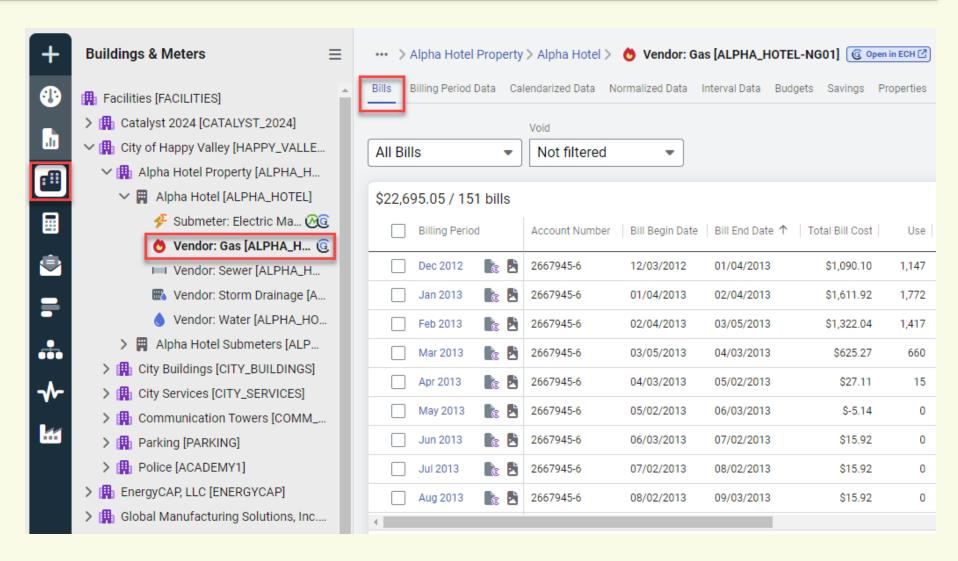
- Enter manually one by one.
- With a bill import file.
- Subscribe to our Bill CAPture service.



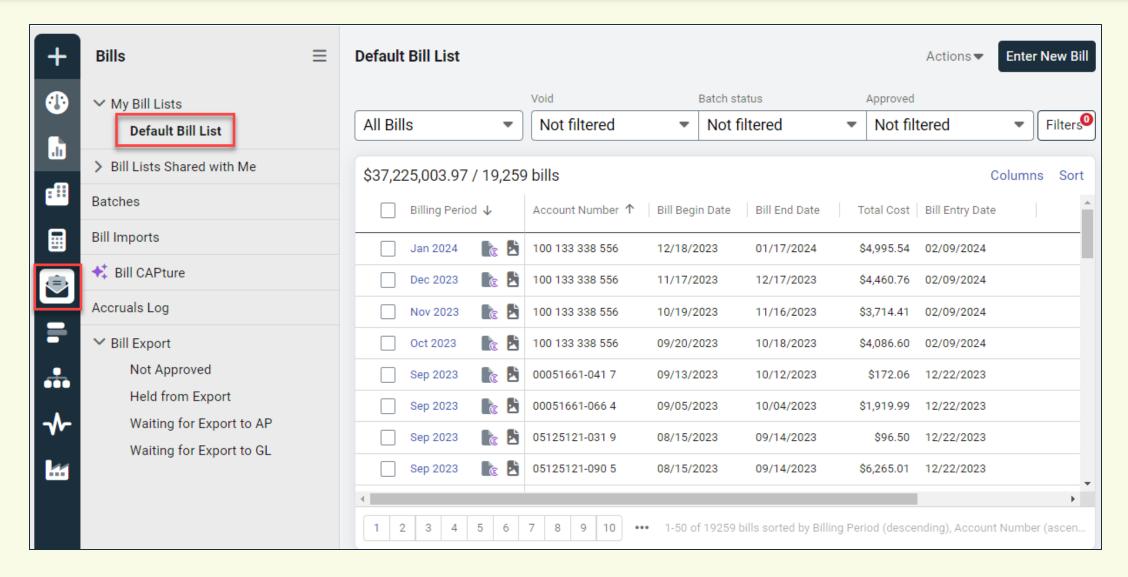
Where can you find a bill?

You can find a bill multiple ways:

- Go to the Buildings & Meters Module, click on a meter, and click on the Bills tab
- Go to the Accounts
 Module, click on an
 account, and click on
 the Bills tab
- Go to the Bills Module



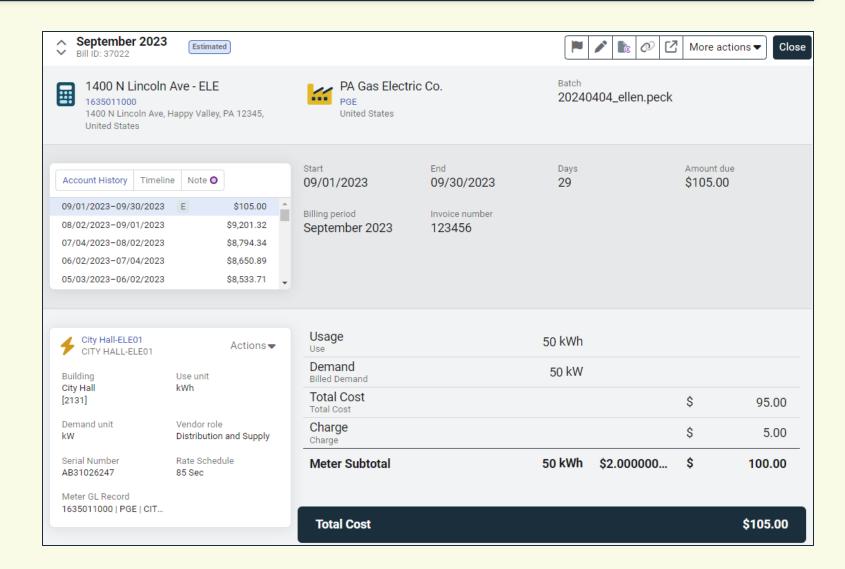
Where can you find a bill?



What does a bill look like in EUM?

Review a bill in EUM:

- Manual bill entry or bill import example
- Bill CAPture example
- Bill headers
- Meter level charges
- Account level charges
- Informational line items



What are **three** ways to get bills into EUM?

- 1. Manual/hand key
 - 2. Bill import
 - 3. Bill CAPture

Which bill entry option automatically gives you a scanned bill image?

Bill CAPture

What do blue line items mean on a bill?

Informational line items

Manual bill entry

There are many places you can start to manually enter a bill:

- 1. While viewing a bill list.
- 2. With the Create button.
- 3. On the meter or account (no need to search!)



Manual bill entry

Hands-on exercise

1. Open the bill you received via email.

oAccount **H-2177-001-0**

- 2. Choose a method to manually enter a new bill (Create Button, Bill List, Account, or Meter)
- 3.If using the Create Button or Bill List, search for the account.
- 4.If you don't have an open batch you are prompted to open one or pick a pending batch.
- 5.Enter required bill header information.
- 6.Enter bill details.
- 7.Save.

Where is one place you can go to initiate entering a new bill?

- On the account or meter
- From the Create button
 - In a bill list

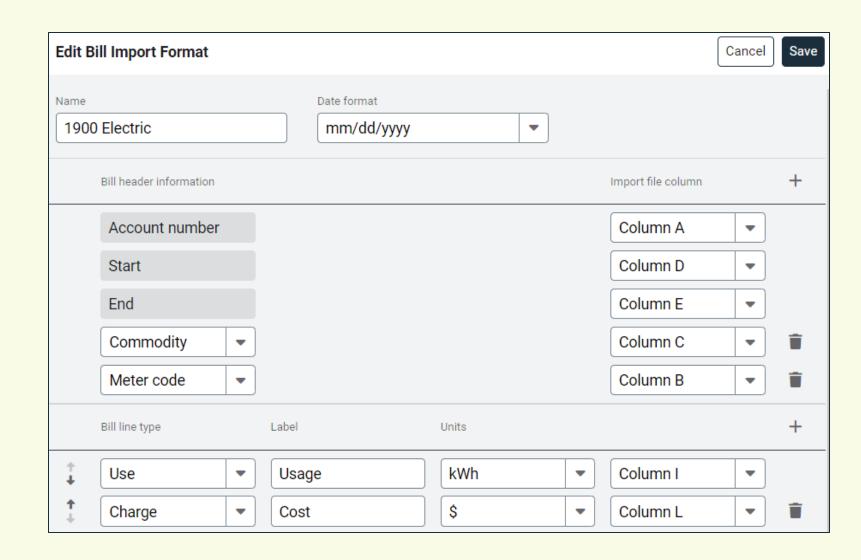
How do you edit a bill?

When viewing a bill, click on the pencil icon in the top right corner.

Bill import

With bill import, you can import multiple bills at one time.

- Create your own format that matches your file and use it each month.
- The file format requires specific column headers to import data.



Bill import steps

- 1. Create the bill import format.
- 2. Import your file.
 - *Remember to prepare your file following the criteria in the Help Center.
- 3. Review the import log and check for errors.
- 4. Review any errors, fix, and upload the file. Repeat this step as needed.
- 5. Summary: Use import format if you're getting a consistent file format from your vendor each month that does not change, or if you're creating files with static formats.

What are the **three** mandatory bill header information fields on a bill import format?

Account number, Start, End

Where do you find bill import formats?

Bills Module > Module Menu > Bill Import Formats

Where can you go to find more resources on bill import formats?

Help Center

Bill CAPture

Bill CAPture is a service that manages importing your bills for you.

- You can scan the bills and upload them to Bill CAPture.
- You can redirect your bills to our processing center.
- Use spreadsheets you get from your vendor.

Bill CAPture also offers **managed services** to help your staff resolve billing and account related issues.

Bill CAPtureSM Process Utility bill acquisition Mail reroute Website upload Email Website CAPture Secure file transfer File formats Scanned bill image (PDF, TIFF, HTML, JPG, etc.) Electronic vendor file (EDI 810, PDF, CSV, XLS, TXT) Paper bills ENERGYCAP. Bill processing Bill processing & management Link bill images Link bill images Perform audits and flag issues Perform audits and flag issues Email alerts and useful reports Email alerts and useful reports Resolve issues and record actions Consult weekly or as needed Bill payment options Interface with your accounting system for bill payment

Where do you find Bill CAPture in EUM?

In the Bills Module

What are some methods to deliver bills into Bill CAPture?

Web CAPture, manual upload, email delivery, mail re-route, secure file transfer

Now that you've seen all the ways to get bill data into EUM, who would prefer:

-Manual bill entry

-Bill import

-Bill CAPture

Wrap up

- ✓ Reviewed three ways to enter utility bill data
 - 1. Manual / hand key
 - 2. Bill import
 - 3. Bill CAPture
- ✓ Hands-on practice entering a bill
- ✓ Reviewed setting up a bill import format



Questions?





Session survey